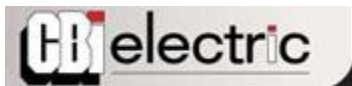


COMPANY INFORMATION: ORDER PROCESS FLOW



CLIENT INFORMATION

In our 15+ year history we have worked with a variety of companies that run the gamut of local, regional, national and international corporations involved in all facets of industry, both for-profit and non-profit. A partial list of current clients includes:



SERVICES OVERVIEW

Fulfillment & Distribution Services

- Product Fulfillment
- Ecommerce Online Retail Fulfillment
- Warehousing & Inventory Control
- Kitting/Product Assembly
- Retail Channel Distribution
- Reverse Logistics>Returns Processing
- Direct Mail solutions
- Online Inventory Tracking and Reporting
- Integrated Fulfillment Center Network
- Domestic and International Shipping
- Standard Same Day & 24 Hour Shipping
- Expediting Shipping
- On-line Shipping Confirmation

Warehouse Services

- Public, Bonded Warehouse
- Freight Consolidation
- Food Grade Warehousing (**USDA approved**)
- Temperature Controlled Storage Space
- Records Storage

Transportation Services

- Local Delivery with Landis Equipment
- Freight Management Service
- LTL or Full Truck Load Service
- Common Carrier Services
- Freight Consolidation

eCommerce Business Solutions

- Web Design & Development
- Shopping Cart Web Integration

Same Day/Next Day Shipping Standard

Landis Logistics is built to service every client with same day turn-around. We have clients that prefer same day, next or even 48 hour order fulfillment. Others need Landis to ensure shipment during a designated "ship window" to ensure the flow of product to a retailer or distributor.

Carrier Relationships

Landis Company maintains close relationships with the USPS, UPS, FedEx, and several LTL and full truck load carriers. Landis is also experienced shipping freight collect, prepaid third-party, or home accounts if needed.

Serialization, Lot and Expiration Data & Tracking

Our **LandisCore** Warehouse Management System (WMS) allows Landis to track product that is *serialized or has a lot number or expiration dates*. From the time of receipt, to the time of shipment, the item is tracked, moved, and adjusted via a serial number, lot number or expiration date. These numbers or dates can then be reported back to the client in their confirmation file, within inventory reports, and will also be available on online through our web portal system.

Returns Processing

Returns processing is handled seamlessly utilizing our LandisCore WMS. As product orders are returned to Landis, they can be automatically received into our inventory upon incoming inspection. Processes may include inspection, quarantine of damaged items or immediate restocking. Typically returns programs are customized to a client's individual needs.

Back-end Reporting – Web Reporting Tool

The **LandisCore Reporting System** is a browser-based interface that is built with user-friendly navigation and sorting options that enable simple or complex queries of information. The data is updated in real-time throughout the day and clients are able to log on securely with a user name and password.

Inventory Management

As the Fulfillment/Distribution arm for our clients, the accurate receipt and prompt shelving of materials, the secure storage of those items and the accurate and timely reporting of both raw materials and finished goods is mission critical. Our goal is to minimize storage costs while making product available for immediate shipment upon receipt of an order.

Receiving Inspection

Accurate inventory starts with a meticulous receiving process. The purpose is to ensure that the right materials are received in the right quantities, are properly labeled, are in one or more clearly defined locations, and that this is reflected in our system. To further streamline the process, Landis Logistics recommends Advance Shipping Notifications (ASN's) prior to receipt of inbound materials via our website (www.landislogistics.com). ASN's reduce the potential for incorrect identification of materials and identify any supplier shipping errors (i.e. shortages) immediately upon receipt of materials. Our receiving procedure requires that all material will be received and located within 24 hours of receipt when provided with an ASN. For special requests, incoming material will be received on an accelerated basis as needed.